

Job Description: Apprentice Hair Stylist / Hairdresser
Location: Henley on Thames, Oxfordshire
Hours: 40 hours per week
Days of work: Monday - Sunday
Type: Permanent
Salary: National Equivalent Rate for Apprentices



Passionate about hairdressing...

JOB PURPOSE:

Assist and learn from stylists how to provide CHI HAIR SALON hairdressing services to valued clientele, support other salon members with their duties at the same time as achieving your Apprenticeship to include Key Skills and N.V.Q. Level 2 in Hairdressing.

EXPERIENCE:

An ideal assistant does not require previous experience within a salon environment. They must be able to maintain the CHI HAIR SALON principles when performing any service in the absence of a stylist for example shampooing, head massage, promoting backwash products and providing the highest level of customer service to guests visiting the salon. Their personality will ideally reflect the CHI HAIR SALON brand showing passion, creativity, motivation and eagerness to learn to become leaders within the hair fashion world.

KNOWLEDGE & SKILLS:

Knowledge:

- Basic understanding of the hairdressing industry and of changing fashions and trends
- General knowledge of a hair salon

Skills:

- Respecting, all educators and assessors and being attentive to tasks set and education given.
- Able to communicate with all types of people.
- Ability to learn new skills and the ability to pass these on.
- Good communication and a personable nature to inspire, inform and share ideas to other team members.

Impact influence:

- Brand ambassador- through positive interaction with guests, visitors and general public
- Contribute to the salon being seen as the best salon in the community

Key relationships:

- You will have a direct responsibility to Management, Appointed NVQ Assessors, In-Salon Educators, Stylists and other Assistants.

MAIN RESPONSIBILITIES:

Customer service

- Greeting guests and visitors to the salon, as well as handling enquiries by telephone and email.
- Playing a part in preparing the client ready for their service, including: refreshments, magazines, gowns and general comfort.
- Ensuring client is happy, comfortable and informed throughout their visit.
- Listening to the needs of guests, visitors and colleagues and informing others of any relevant information.
- Offering meaningful, relevant conversation.
- Discussing the benefits of hair care and products.

Training

- Attending all in salon assessment and training days, and participating in periodic training reviews.
- Complete courses offered within CHI HAIR SALON, NVQ levels and complete all project work and tests set by assessors and instructors in agreed timeframe
- Adhere to information received during training
- Demonstrating learning to team, new assistants and guests
- Providing suitable training models when requested and having them on call if needed.

Salon operations

- Keeping up to date with new collections within CHI HAIR SALON and the hairdressing industry
- Keeping fire exits clear, performing skin testing prior to chemical services. Wearing required personal protective equipment and other Health and Safety procedures.
- Assisting stylists with preparing clients for and during the service being provided, this may include neutralizing, removing colours and blow drying hair under supervision if required.
- Housekeeping, keeping salon tidy, and reflecting the CHI HAIR SALON brand principles

Other duties

- Keeping a positive salon atmosphere
- Promoting CHI HAIR SALON and its brand principles
- Attendance at salon activities in and out of the salon.

BENEFITS:

- Excellent training and development opportunities
- Recognised team member with a valued contribution to the salon
- 28 days holiday per year
- Competitive salary and opportunities to earn further benefits

TO APPLY

Send a current CV to: **recruitment@chisalon.co.uk**

We will be impressed by: **A cover letter explaining why you would make the ideal candidate.**

For a friendly discussion about this role please call **01491 575247**

Thank you for your interest in Chi Hair Salon

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