

Presented by

HealthCare
Chaplaincy
Network™

2015
**Caring *for the*
Human Spirit**®
Conference

Integrating Spiritual Care in Healthcare

April 20-22, 2015 Walt Disney World Resort
The B Resort and Spa, Orlando, Florida



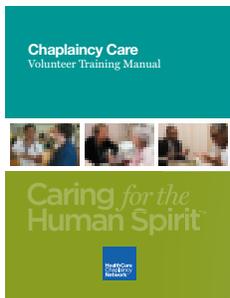
This conference is designed for physicians, nurses, chaplains, social workers and other professionals interested in the integration of spiritual care in healthcare.

Your Source for Spiritual Care Resources

www.healthcarechaplaincy.org



Coming soon! The new comprehensive resource center to inform and support chaplains and other spiritual care providers



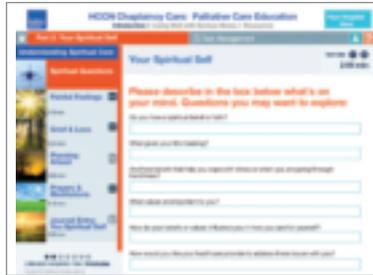
Chaplains across the U.S. commend this valuable Volunteer Training Manual



For health care institutions that are committed to providing best practices in spiritual care



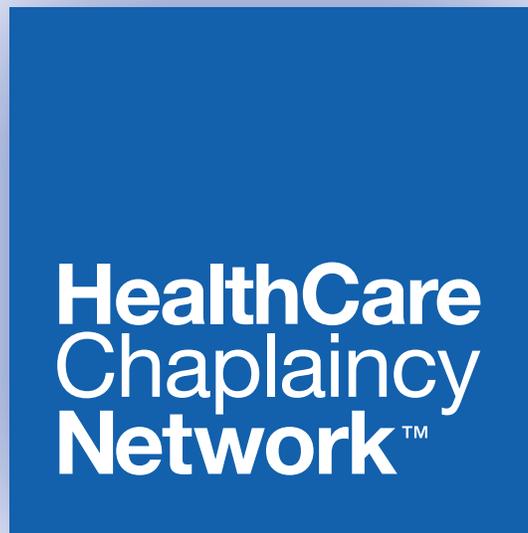
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If you or a loved one is coping with cancer, this new free website is for you. You are not alone. Cantbelieveihavecancer.org

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Join us for the second annual HealthCare Chaplaincy Network™ conference, Caring for the Human Spirit®: Integrating Spiritual Care in Healthcare.

You will { **Improve** practice.
Learn from the latest research.
Take advantage of in-person interaction with leading researchers, educators and clinicians.

This inspirational and transformative event is designed to help professionals in all walks of life understand, put into practice and enhance the integration of spiritual care in healthcare, and develop solutions to healthcare issues and challenges. You will learn about the latest initiatives in clinical care, education, research and advocacy from leading experts and researchers in oncology, palliative care and spiritual care.

WHO SHOULD ATTEND

- Nurses
- Social Workers
- Physicians
- Researchers
- Healthcare chaplains
- Healthcare chaplain students
- Healthcare policy makers
- Clergy
- Palliative care professionals
- Other professionals interested in spiritual care in healthcare

The recognition of the importance of spiritual care and professional chaplaincy within healthcare is on the rise:

- In Dying in America, a 2014 consensus report from the *Institute of Medicine*, a committee of experts finds that “Ideally, **health care should harmonize with social, psychological and spiritual support to achieve the highest possible quality of life** for people of all ages with serious illnesses or injuries.”
- A number of research studies provide evidence that **over 70% of Americans believe that spirituality, in some form, is a crucial aspect of their healthcare.**
- In 2013 the National Consensus Project for Quality Palliative Care issued the third edition of *Clinical Practice Guidelines for Quality Palliative Care* which stated that “**spirituality is a fundamental aspect of compassionate, patient and family centered care** that honors the dignity of all persons.”



Dear Friends,

Last April at our first annual Caring for the Human Spirit® Conference, more than 300 participants concurred that “This was not just a conference. It was a transformative experience [and] a landmark in the progress of healthcare.” The media seemed to agree, and more than a dozen articles appeared in health-focused professional and consumer media, and the conference produced thousands of tweets.

Our inaugural conference advanced long overdue, rigorous study of spiritual care in healthcare, and set the agenda for future research in the United States, Europe and elsewhere. This year’s three-day event, focusing on the integration of spiritual care in healthcare, promises to build on this momentum and help stimulate dialogue, research and best practices. We also have some new sponsors including *Abbey Press Publications*, *Claremont School of Theology*, and the *Episcopal Divinity School*. Take advantage of this opportunity to be in the spotlight by joining us as a conference partner for the 2015 Caring for the Human Spirit® Conference in Orlando.

HCCN is *the* premiere healthcare organization that has been caring for the human spirit since 1961. We help people faced with illness, suffering and grief—whoever or wherever they are and whatever they believe—find comfort and meaning in hospitals, online, and elsewhere. Our mission is to advance the integration of spiritual care through clinical practice, research and education. We are the only organization in the spiritual care arena with the vision, experience, expertise and entrepreneurship to meet these challenges and build sustainability.

I’m excited about inviting you to our second annual national conference, Caring for the Human Spirit®: Integrating Spiritual Care in Healthcare.

Please join us.

A handwritten signature in black ink, appearing to read 'Eric J. Hall'. The signature is fluid and cursive, with a large initial 'E'.

The Rev. Eric J. Hall, MDiv, MA
President and Chief Executive Officer
HealthCare Chaplaincy Network

What You'll Learn

Participants attending the 2nd annual Caring for the Human Spirit® Conference, *Integrating Spiritual Care in Healthcare* will have the opportunity to:

- **Describe** the global initiatives in spirituality and health
- **Learn** cutting edge methods of spiritual assessment and ministering in crisis
- **Recognize** how spiritual needs can be incorporated into education and research programs
- **Identify** ways in which God fits into spiritual care and research
- **Identify** ways that the *World Health Assembly's* resolution can be applied on the local level, including spirituality in palliative care
- **Explore** the relationship of spiritual and mental healthcare in clinical practice
- **Understand** the state of evidence for spiritual care, and the research agenda and issues in the field
- **Integrate** spirituality and spiritual care concepts into medical education
- **Understand** the role of the chaplain on palliative care teams
- **Incorporate** new techniques for building and strengthening team spirituality and education
- **Learn** tested communication techniques for healthcare providers, including the incorporation of spirituality
- **Understand** the issues involved in online education for spiritual care
- **Learn** the process for building a chaplaincy service, including use of patient experience surveys



AGENDA-AT-A-GLANCE

DAY 1

Monday, April 20

7:30-8:30 AM	Registration & Continental Breakfast
8:30-8:50 AM	Welcome
8:50-9:00 AM	Opening Reflection
9:00-10:30 AM	Keynote
10:30-11:00 AM	Break
11:00 AM -12:30 PM	Plenary Session
12:30-2:00 PM	Lunch
2:00-3:30 PM	Workshops A1-A4
3:30-4:00 PM	Break
4:00-5:30 PM	Workshops B1-B4
5:30-7:00 PM	President's Reception & Poster Presentation

DAY 2

Tuesday, April 20

7:30-8:20 AM	Continental Breakfast
8:20-8:30 AM	Announcements & Opening Reflections
8:30-10:00 AM	Plenary Session One
10:00-10:30 AM	Break
10:30 AM -12:00 PM	Plenary Session Two
12:00-1:30 PM	Lunch
1:30-3:00 PM	Workshops C1-C4
3:00-3:30 PM	Break
3:30-5:00 PM	Workshops D1-D4

DAY 3

Wednesday, April 22

8:00-8:50 AM	Continental Breakfast
8:50-9:00 AM	Announcements & Opening Reflections
9:00-10:30 AM	Plenary Session One
10:30-11:00 AM	Break
11:00 AM -12:30 PM	Plenary Session Two
12:30-1:00 PM	Closing Ceremonies
2:00-5:00 PM	Intensives (optional for additional fee)

PROGRAM AGENDA

Monday, April 20

7:30 AM to 5:00 PM

Registration

7:30-8:30 AM

Continental Breakfast

8:30-8:50 AM

Welcome

8:50-9:00 AM

Opening Reflection

Chaplain Mark Bartel, MDiv, BCC

9:00-10:30 AM

KEYNOTE

Integrating Spiritual Care in Healthcare—A Global Imperative

Christina M. Puchalski, MD, FACP

Building on consensus-derived recommendations, and a model of implementation of inter-professional spiritual care, potential standards of spiritually centered compassionate care were developed in 2013. These initiatives led to the formation of a global network in spirituality and care with interdisciplinary global working groups developing strategies in education, research, clinical care, policy, community engagement, and communication to ensure the implementation of spiritual care in diverse clinical sites. The presentation will focus on the background and formation of this network, examples of projects, and the call to the world to improve the quality of spiritual care.

Participants will be able to:

- Describe the global initiative for implementation of inter-professional spiritual care
- Understand educational and clinical initiatives in spirituality and health within the context of the global initiative recommendations
- Reflect on ways to utilize the call to the world in your setting

10:30-11:00 AM

Break

11:00 AM-12:30 PM

PLENARY SESSION

Integration of Spirituality in Palliative Care Education and Research

Betty Ferrell, PhD, RN, MA, FAAN, FPCN, CHPN

This presentation will summarize research and education conducted over the past two decades at the City of Hope Medical Center incorporating spiritual care as a key domain of quality of life. The presentation will review examples of national education programs and NIH-funded research projects that have addressed spiritual needs in serious illness.

Participants will be able to:

- Describe national training programs that have focused on improving spiritual assessment and care by healthcare professionals
- Describe research projects that have included spirituality as a component of interventions and outcomes
- Identify opportunities for collaboration between spiritual care providers and clinical researchers to advance spiritual care and the evidence base for practice

12:30-2:00 PM

Lunch (*provided*)

PROGRAM AGENDA

2:00-3:30 PM

WORKSHOP A1 TO A4 (choose one)

WORKSHOP A1:

Make Your Chatter Matter: Structured Communication for Health Care Chaplains

Karen E. Steinhauser, PhD
The Rev. George Grant, PhD
Jason A. Nieuwsma, PhD
Amy M. Pastva, PT, MA, PhD

Presenters will teach the ISBAR communication technique, offering clinical and regulatory rationale, technique components, clinical examples and opportunities to practice. ISBAR (Introduction, Situation, Background, Assessment and Recommendation) is a standardized communication method that facilitates common expectations about what will be communicated and how communication can be structured to enhance information sharing. We discuss use of the technique for verbal handoffs as well as written documentation.

Participants will be able to:

- Discuss the importance of having standardized communication tools for reporting patient information
- Describe information exchange strategies and organize patient information according to systematic outlines
- Practice using standardized communication

2:00-3:30 PM

WORKSHOP A2:

Demonstrating the Value of Integrating Spiritual Care in Healthcare Through Increased Patient Satisfaction

David S. Kountz, MD, MBA, FACP
Stacy Doumas, MD
David Cotton, MA, MDiv

This workshop will provide the participants with background on the HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) Survey, a 27-item survey instrument and data collection methodology for measuring patients' perceptions of their hospital experience. It will help spiritual leaders and other attendees be aware of the changes in hospital reimbursement, consider strategies to enhance the value of spiritual care in hospital settings, and discuss survey tools and other instruments to measure the impact of their programs and services.

Participants will be able to:

- Review the measurement of patient satisfaction for hospitalized patients
- Understand how patient satisfaction influences hospital reimbursement
- Review the literature on integrated spirituality care and patient satisfaction

PROGRAM AGENDA

2:00-3:30 PM

WORKSHOP A3:

TeleChaplaincy: The Online Practice of Professional Chaplaincy

The Rev. David Fleenor, BCC, ACPE Supervisor
The Rev. Amy Strano, MDiv

In January 2014, the HealthCare Chaplaincy Network launched a telechaplancy service that provides chaplaincy care to anyone via email, phone or web cam. This workshop will tell the story of why and how this service was launched, describe its successes and challenges, discuss the advantages and disadvantages of providing chaplaincy care online, and present quality improvement data and clinical vignettes about this innovative and controversial service.

Participants will be able to:

- Discuss the clinical differences and similarities between providing chaplaincy care face-to-face and online
- Discuss how this use of technology in chaplaincy care helps or hinders the advancement of professional chaplaincy
- Understand the demographics of those who use the service, the issues they present and the implications for the chaplaincy community

2:00-3:30 PM

WORKSHOP A4:

The Impact of Cognitively-Based Compassion Training on the Perceived Incidence of Workplace Incivility Among Neonatal Intensive Care Nurses

The Rev. Brenda Presha, MDiv, BCC, CT
Myra Rolfes, MN, BSN, RNC-NIC
Brendon Ozawa-de Silva, DPhil, MTS

This workshop will describe a study currently in progress, to test the hypothesis that the reported perception of incivility in the workplace will decrease following participation in a course in Cognitively-Based Compassion Training. This approach combines didactic material and discussion with the practice of meditation to develop focus and stability of mind in order to develop the capacity for self-compassion and then active compassion for others.

Participants will be able to:

- Describe the problem of workplace incivility in healthcare
- Describe factors that may impact or be related to the incidence of workplace incivility in one group of healthcare workers
- Describe Cognitively-Based Compassion Training and discuss its potential uses for staff support in the healthcare setting

3:30-4:00 PM

Break

4:00-5:30 PM

WORKSHOP B1 TO B4 *(choose one)*

WORKSHOP B1:

Keeping Watch: A Chaplain's Perspective of Personal Crisis

Timothy James Ledbetter, DMin, BCC

With a shepherd as an example, the workshop will examine how the chaplain identifies and monitors the multiple changes, experiences, intentions, resources and outcomes—the “5Triads” model—of a person working through a crisis (medical, social, emotional, spiritual). The model's five existential elements and their attending components form a network of deeper understanding of the phenomenology of coping with unwanted external change and moving toward desired internal change.

PROGRAM AGENDA

4:00-5:30 PM

Participants will be able to:

- Demonstrate a comprehensive and systemic understanding of persons in crisis
- Articulate the external and internal dynamics of moving through crisis to new health and personhood
- Organize a chaplaincy care perspective and strategy from assessment to care plan to measurable outcomes

WORKSHOP B2:
Chaplain Visits and Patient Satisfaction

Deborah B. Marin, MD
Vanshdeep Sharma, MD
Rabbi H. Rafael Goldstein, DMin, BCC

This workshop will focus on how to develop an academic Department of Spiritual Care and Education. This workshop will include a description of the development of the department, from establishment of paper forms for record keeping, to the development of flow sheets and notes for the electronic medical record, to department statistics and annual comparisons of these statistics. The workshop will also present research methodology, analysis and conclusions demonstrating the impact of chaplains on patient satisfaction scores. It will include interdisciplinary PowerPoint presentation, hand-outs and interactive discussion.

Participants will be able to:

- Develop a Department of Spiritual Care and Education with a teaching, clinical, and research agenda
- Develop and execute a process for monitoring and describing chaplain productivity, interventions and outcomes
- Develop and execute research projects

4:00-5:30 PM

WORKSHOP B3:
The Distinctiveness of Pediatric Chaplaincy and Related Developmental and Training Implications for Spiritual Care

The Rev. Paul Nash, MA, MA
Chaplain Mark Bartel, MDiv, BCC

This workshop will be presented by spiritual care practitioners from the USA and UK, offering the opportunity to compare and contrast approaches and practice. It draws on a systematic literature review based on four key databases across a range of disciplines that sought to identify the distinctiveness of pediatric chaplaincy. The findings have relevance to different foci of spiritual care and the training implications.

Participants will be able to:

- Articulate four areas of distinctiveness of pediatric chaplaincy
- Identify specific developmental and training implications of this distinctiveness in relation to spiritual care
- Be aware of the key steps involved in systematic literature reviews

PROGRAM AGENDA

4:00-5:30 PM

WORKSHOP B4:
Increasing Spiritual Care Awareness in Oncology Nursing Staff to Provide Quality Holistic Patient Care

The Rev. Christina Shu, MDiv

A quality improvement project aimed at increasing nurses' ability to address spiritual needs demonstrated an increase in patient satisfaction scores, an increase in nurses' self-assessment of skill and ability with regard to spiritual care, and continued high levels of chaplain referrals. The workshop will present participants with the background of the Cedars-Sinai project, and give participants the tools for developing their own spirituality education projects at their sites.

Participants will be able to:

- Demonstrate an effective quality improvement project involving collaboration between spiritual care staff and nursing staff and administration
- Design a didactic aimed at oncology nurses interested in increasing their skill and confidence in screening spiritual distress and providing holistic patient care
- Research a correlation between a didactic on spirituality for nurses and an increase in chaplain referrals, an improvement in patient satisfaction scores, and in nurses' self-assessment of their ability to evaluate and provide spiritual care

5:30-7:00 PM

President's Reception and Poster Presentation

(For all attendees and other invited guests)

Tuesday, April 21

7:30-8:20 AM

Continental Breakfast

8:20-8:30 AM

Announcements and Opening Reflection

8:30-10:00 AM

PLENARY SESSION
Spiritual Care in Palliative Care—The State of the Science

Karen E. Steinhauser, PhD

Given the principles of patient-centeredness and holism that are central to palliative care, spiritual care is an integral component of the palliative care provision mandated in policy guidance internationally. Despite this, spiritual needs are often neglected in clinical practice, and the body of evidence to inform spiritual care, although growing, remains limited. This presentation gives an overview of existing evidence in this field, highlighting new research as well as the gaps that remain, and considers how we might move forward as a research community to progress a research agenda informed by the needs of patients, family members and healthcare providers.

Participants will be able to:

- Provide an overview of existing evidence in the field of spiritual care in palliative care
- Highlight gaps in current evidence and new and growing areas of research
- Consider future strategies and a research agenda for spiritual care in palliative care

10:00-10:30 AM

Break

PROGRAM AGENDA

10:30 AM-12:00

PLENARY SESSION

Making Spiritual Care a Part of Healthcare Worldwide

Liliana De Lima, MHA

This presentation will focus on recent developments in palliative care that will impact spiritual care in the global health agenda. It will provide an overview of the status of palliative care development, describe the Palliative Care Resolution unanimously adopted by the World Health Assembly in 2014, and the opportunities and challenges for spiritual care in its implementation.

Participants will be able to:

- Describe the current status of palliative care worldwide
- Discuss the major challenges and opportunities for the development of spiritual care globally
- Identify tools and resources for advocacy to engage with the civil society in the advancement of spiritual care

12:00-1:30 PM

Lunch *(provided)*

1:30-3:00 PM

WORKSHOPS C1 TO C4 *(choose one)*

WORKSHOP C1:

Spiritual AIM: Articulation, Evolution and Evidence

Allison Kestenbaum, MA, MPA, BCC

The Rev. Will Hocker, MDiv, MSW, BCC

Jennifer James, MSW, MSSP

Laura B. Dunn, MD

This workshop will describe Spiritual AIM in sufficient detail so that those unfamiliar with the model will acquire a basic working knowledge of how the model itself evolved during the course of the study. It will present the full coding scheme used to describe and analyze qualitative data obtained through 93 patient-chaplain sessions with advanced cancer patients and 28 exit interviews. It will highlight quantitative findings from analyses of patients' responses to questionnaires regarding spiritual, psychological, and physical symptoms. Finally, current and future research directions for Spiritual AIM will be described.

Participants will be able to:

- Articulate a basic understanding of the Spiritual Assessment and Intervention Model (Spiritual AIM)
- Understand the evolution of Spiritual AIM over the course of a mixed-methods, interdisciplinary study
- Develop an awareness of the qualitative and quantitative analyses and findings from a mixed-methods study of Spiritual AIM conducted in the outpatient palliative care setting

1:30-3:00 PM

WORKSHOP C2:

From Soloist to Symphony: Healthcare Team Formation

Glen Komatsu, MD

The Rev. Denise Hess, MA, MDiv, BCC-HPCC, MFTI

This session will present the outcomes of an innovative interdisciplinary chaplain-led pilot study of a team formation process implemented with both pediatric hospice and adult inpatient palliative care teams. Under the rubric of the whole-person

PROGRAM AGENDA

care paradigm, team members were introduced to multiple formational learning experiences designed to integrate spirituality through mindfulness, self-reflection, self-awareness and resiliency.

Participants will be able to:

- Utilize the concept of spiritual formation to enhance team development, function and flourishing
- Establish goals and strategies for greater mindfulness, resiliency, and team learning to enhance team formation
- Improve patient and family care, and provider well-being through whole person team care practice

1:30-3:00 PM

WORKSHOP C3:

Spiritually Integrated Therapy: A Curriculum for Mental Health Providers

Kelly Arora, PhD

Psychotherapists often feel unequipped to explore their clients' spiritual struggles and spiritual resources, even though spirituality can be an important component of the healing process. This workshop provides an experiential overview of the Samaritan Institute's innovative Spiritually Integrated Therapy (SIT) curriculum, being developed under the leadership of Ken Pargament, PhD. The curriculum addresses the spiritual education gap in psychological/psychiatric healthcare.

Participants will be able to:

- Articulate a rationale for spiritually integrated mental healthcare
- Describe key theory behind and components of the SIT curriculum
- Reflect on challenges related to outcomes measurements for spiritually integrated mental healthcare training programs

1:30-3:00 PM

WORKSHOP C4:

Educating Healthcare Practitioners in Spiritual Care—A Tradecraft Workshop

Chaplain Bruce Feldstein, MD

Marita Grudzen, MHA

This workshop features an educational approach developed by Stanford University School of Medicine over the past 14 years for teaching medical students and healthcare practitioners to integrate basic skills of spirituality and spiritual care into their practice of patient care. This interactive, experiential approach was developed by a team of medical educators: a Jewish chaplain (former emergency medicine physician), an ethnogeriatrics educator (former Catholic nun), a psychologist (Buddhist), and family physicians.

Participants will be able to:

- Understand four basic spiritual care skills to teach healthcare practitioners
- Discuss educational methods and the rationale for teaching the above spiritual care skills to healthcare practitioners
- Identify at least three other educational approaches and strategies for integrating spiritual care in a healthcare organization

3:00-3:30 PM

Break

PROGRAM AGENDA

3:30-5:00 PM

WORKSHOPS D1 TO D4 (choose one)

WORKSHOP D1:

Can Trusting God Be Bad for Health?: A Look at the Research

George Fitchett, DMin, PhD, BCC

Blase Polite, MD, MPP

Fay Hlubocky, PhD, MA

Toni Cipriano-Steffens, MA

A growing body of research has examined the relationship between trusting God and deferring to God, and health behavior such as adherence to recommended cancer screening and treatment. This workshop will review some of the existing research and present evidence from our own study of a bi-racial sample of 400 patients, from 9 cancer centers in Chicago, with newly diagnosed colon cancer in which we examined the relationship between God Locus of Health Control and stage of disease at presentation, as well as adherence to recommended chemotherapy.

Participants will be able to:

- Articulate the concepts of God Locus of Health Control and religious fatalism and measures that have been developed for them
- Discuss research that describes associations between God Locus of Health Control and related constructs and adherence to recommended cancer screening and treatment
- Engage the implications of this research for their work as healthcare professionals, healthcare chaplains, and leaders of religious congregations

3:30-5:00 PM

WORKSHOP D2:

Addressing Cumulative Grief as an Interdisciplinary Palliative Care Team

Howard Tuch, MD

The Rev. Amy Santamaria, MDiv

The Rev. Jakob Hero, MDiv, MA

Jennifer Cacioppo, LCSW

This workshop addresses the cumulative grief that impacts physicians, social workers, nurses, patient care techs, and chaplains who work together to serve the palliative patient population and their families. The impetus for this workshop was the death of one of our own team members, who died while under our care. We offer this workshop as a way of empowering other interdisciplinary teams to work toward an integrated experience of their own emotional and spiritual responses to the work of healthcare.

Participants will be able to:

- Identify the unique burden of cumulative grief carried by physicians, nurses, social workers, chaplains, and other healthcare professionals
- Complete a grief inventory assessment and gain competency in administering this tool with colleagues
- Expand their set of resources for processing and coping with grief and preventing compassion fatigue

PROGRAM AGENDA

3:30-5:00 PM

WORKSHOP D3:

Implementation of a Mental Health Certification Program for Chaplains

Jason A. Nieuwsma, PhD
The Rev. William C. Cantrell, MDiv, BCC
Shelia O'Mara, MDiv
Keith G. Meador, MD, ThM, MPH

The Departments of Veterans Affairs (VA) and Defense (DoD) have supported the development and implementation of a year-long mental health certification program for select chaplains. This presentation will include a dynamic overview of the training, the online educational platform and segments from training videos; a synthesis of the data collected; and an invitation to discuss potential for training dissemination in other contexts.

Participants will be able to:

- Describe how a mental health certification program being implemented in the VA and DoD is equipping chaplains across diverse healthcare settings to meet the needs of veterans and service members with mental health problems
- Identify ways in which mental health training can complement pastoral care approaches and pastoral identities
- Articulate advantages and disadvantages of different pedagogical methods for providing advanced education and skills development to chaplains employed in full time positions

3:30-5:00 PM

WORKSHOP D4:

The Role of the Chaplain in Medical Education: Fostering Inner Personal Growth as Part of Professional Formation of the Students.

Christina M. Puchalski, MD, FACP
Benjamin (Jim) Blatt, MD
Susan Donham, PBCC
Sermsak Lolak, MD

Professional formation has received close attention in recent medical literature. It includes a "deepening commitment to the values and dispositions of the profession into habits of the mind and heart." In this session we will trigger the discussion by presenting a summary of the GWish-Templeton Reflection Rounds project that utilizes a modified CPE verbatim tool for student reflections. We will then explore other ways to foster medical students' inner personal growth as an integral part of their professional formation and ways for chaplains to increase their presence in professional education.

Participants will be able to:

- Learn what inner personal formation objectives medical schools should foster for the inner formation of students
- Discern ways to increase chaplain involvement in medical education
- Discuss possible milestones for inner personal formation and how to assess them

PROGRAM AGENDA

Wednesday, April 22

8:00-8:50 AM

Continental Breakfast

8:50-9:00 AM

Announcements and Opening Reflection

9:00-10:30 AM

PLENARY SESSION

Finding Room For God?: A Practical Theology For Spiritual Care In Healthcare

The Rev. John Swinton, BD, PhD, RMN, RNMD

In a healthcare context that requires generalities, reflecting on the particularities of any given religious tradition is always difficult and sensitive, and yet, religion remains an important aspect of patient and staff experience. How then are we to hold the tension between developing spiritually neutral services and respecting and valuing belief systems that demand particularity? This talk will explore this tension with a view to opening up space for critical but constructive conversation around the role of religion in the understanding and delivery of spiritual care.

Participants will be able to:

- Explore and assess the clinical and spiritual role of religion in healthcare practices
- Examine the role (if any) of theological reflection for enhancing spiritual care
- Draw out the importance of religious formation for understanding patients and healthcare workers

10:30-11:00 AM

Break

11:00 AM-12:30 PM

PLENARY SESSION

The Professional Chaplain: Taking the Lead in Integrating Spiritual Care Through Clinical Practice, Education and Research

The Rev. George Handzo, MA, BCC, CSSBB

The role of the chaplain in healthcare has become much more central to the healthcare enterprise and at the same time much more complicated and multifaceted. This session will present a role for the chaplain in the demanding world of spiritually integrated healthcare.

Participants will be able to:

- Describe the role of the multi-faith chaplain in palliative care
- Make the case for professional chaplaincy in their own setting
- More effectively integrate and deploy chaplaincy resources in their healthcare setting

12:30-1:00 PM

Closing of the Conference

The Rev. Eric J. Hall, MDiv, MA, President & Chief Executive Officer, HealthCare Chaplaincy Network

PROGRAM AGENDA

2:00-5:00 PM

INTENSIVES I-III *(optional for an additional fee; choose one)*

Intensive I: Online Education for Spiritual Care—Opportunities and Challenges

Helen B. McNeal, BBA

Trace Haythorn, PhD

With a new generation of spiritual professionals emerging and organizations increasingly resisting the operational impact imposed by time away for face-to-face learning sessions, what does the future hold for spiritual care education? Is it here today? We explore the new world of education, discuss what it means for spiritual care professionals today and in the future, and both the tremendous opportunities it presents and the challenges to traditional thinking about education and to spiritual care.

Participants will be able to:

- Describe the educational continuum available to spiritual care professionals from continuing professional education (CPE) to continuing competency and specialty education
- Articulate the various forms of online education, their benefits and weaknesses, particularly in the domain of spiritual care
- Recognize opportunities for using the evolving world of educational technology to enhance their own knowledge and their ability to serve others

2:00-5:00 PM

Intensive II: Spiritual Care Research in the Palliative Care Setting—Issues and Possibilities

Marvin Omar Delgado-Guay, MD

Research in spirituality, religiosity and spiritual distress in the palliative care setting is underdeveloped, at least in part, because of some unique issues with methods, measures, recruitment and outcomes. This workshop will present and discuss the experience of a major cancer center in this field and how that experience might be successfully translated into other settings.

Participants will be able to:

- Describe the importance of spirituality, religiosity, and spiritual distress in the palliative care setting
- Describe research health outcomes concerning spirituality, religiosity and spiritual distress in the palliative care setting
- Describe research health outcomes concerning multidisciplinary spiritual care interventions for patients with advanced illnesses and their caregivers

2:00-5:00 PM

Intensive III: Integrating Spirituality Into Clinical Practice: Enough with the Lip Service, Let's Talk the Talk

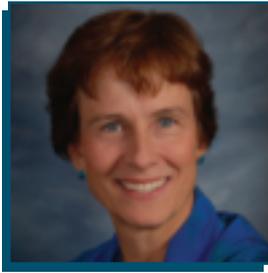
Benjamin Corn, MD

The interaction between healthcare professionals with patients and families is in a constant state of evolution. This dynamism must now be influenced by spiritual language in addition to conventional bio-psycho-social communication. But how can healthcare professionals steeped in a traditional model bring about this requisite change?

Participants will be able to:

- Be cognizant of viable definitions of spirituality as contrasted with each participant's subjective understanding of the current spiritual reality
- Navigate the difficulties in utilizing spiritual tools and resources in clinical practice across disciplines recognizing the gaps between subjective definitions
- Apply these concepts to their respective disciplines including an understanding of proposed models to study the effectiveness of such application

FEATURED SPEAKERS



Christina M. Puchalski, MD, FACP

Founder and Director
George Washington Institute for Spirituality and Health (GWish)
Washington, DC

Christina M. Puchalski is a professor in the Department of Medicine and Health Sciences at the GWU School of Medicine and Health Sciences, as well as a professor of Health Leadership and Management at GWU School of Public Health. She is an active board-certified clinician in Internal Medicine and palliative care and has received numerous awards. She is a fellow of the American College of Physicians, a member of Alpha Omega Alpha Honor Medical Society, and has written widely on topics ranging from biochemistry research to issues in ethics, culture, and spirituality and healthcare.



Liliana De Lima, MHA

Executive Director
International Association for Hospice & Palliative Care
Houston, TX

Liliana De Lima is a native of Colombia, South America. Her academic background is in clinical psychology with post graduate degrees in that subject as well as healthcare administration and a fellowship in pain and policy studies. Previously, De Lima held positions including coordinator and director of Hospice La Viga in Colombia and program director of international programs in the Palliative Care Department, MD Anderson Cancer Center in Houston. She is a founder of the Latin American Association for Palliative Care and was its president from 2004 to 2010. De Lima is a member of the WHO Expert Committee on Drug Dependence and served in the WHO Committee on the selection and use of essential medicines.



Betty Ferrell, PhD, RN, MA, FAAN, FPCN, CHPN

Director and Professor, Nursing Research and Education
City of Hope
Duarte, CA

Betty Ferrell, an oncology nurse for 35 years, has focused her clinical expertise and research on pain management, quality of life and palliative care. A fellow of the American Academy of Nursing, Ferrell has over 300 publications in peer-reviewed journals and texts and has authored or co-authored ten books. She is principal investigator of a Program Project funded by the National Cancer Institute on "Palliative Care for Quality of Life and Symptom Concerns in Lung Cancer" and principal investigator of the "End-of-Life Nursing Education Consortium" project. Ferrell is a member of the board of scientific advisors of the National Cancer Institute and is chairperson of the National Consensus Project for Quality Palliative Care.

FEATURED SPEAKERS



The Rev. George Handzo, MA, BCC, CSSBB

Director, Health Services, Research and Quality
HealthCare Chaplaincy Network
New York, NY

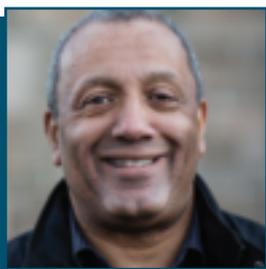
The Rev. George Handzo has been a part of HealthCare Chaplaincy for more than three decades, first as a chaplain at Memorial Sloan Kettering Cancer Center, and later as an esteemed member of the Chaplaincy's management team. George was the co-principal investigator of the major, unprecedented 2011-2014 research project funded by the John Templeton Foundation to grow the field of chaplaincy research in palliative care. The Association of Professional Chaplains, where he served as both president and national chair of certification, gave him its highest honor – the Anton Boisen Professional Service Award, in 2011.



Karen E. Steinhauser, PhD

Health Scientist
The Center for Health Services Research in Primary Care
VA Medical Center
Durham, NC

Karen E. Steinhauser received her doctoral training at Duke where she specialized in medical sociology and aging. Her post-doctoral research focused on identifying what patients, families and healthcare providers value at the end of life, and later she was the co-principal investigator on the study to validate a clinical instrument designed to assess quality of life at the end of life, the QUAL-E; as well as the Principal Investigator on a companion study to develop and validate a family version of the instrument. Currently, she is a principal investigator on several studies including one examining the impact of discussions of life completion on symptoms and quality of life in patients with advanced life limiting illness. She also lends expertise to a variety of projects including those investigating physician-patient communication, emergency department utilization patterns, telehealth intervention and caregiver bedside training.



The Rev. John Swinton, BD, PhD, RMN, RNMD

Professor in Practical Theology and Pastoral Care
School of Divinity, Religious Studies and Philosophy
University of Aberdeen, King's College
Aberdeen, Scotland

The Rev. John Swinton is professor in practical theology and pastoral care in the School of Divinity, Religious Studies and Philosophy at the University of Aberdeen, King's College, Aberdeen Scotland. He has a background in nursing and healthcare chaplaincy and has researched and published extensively within the areas of practical theology, mental health, spirituality and human well-being and the theology of disability. He is the director of the University's Centre for Spirituality, Health and Disability, Co-Director of the University's Kairos Forum and the Director of the Centre for Ministry Studies.

CONFERENCE FACULTY

Kelly Arora, PhD

Vice President for Center Resources, Samaritan Institute

Chaplain Mark Bartel, MDiv, BCC

Manager of Spiritual Care, Arnold Palmer Medical Center

Benjamin (Jim) Blatt, MD

Associate Professor of Medicine; Medical Director, Clinical Skills Center, George Washington University School of Medicine & Health Sciences

Jennifer Cacioppo, LCSW

Palliative Care Social Worker, Tampa General Hospital

The Rev. William C. Cantrell, MDiv, BCC

Associate Director of Chaplaincy, VA Mental Health & Chaplaincy

Toni Cipriano-Steffens, MA

Senior Research Professional, Department of Medicine, University of Chicago

Benjamin Corn, MD

Co-Founder and Executive Chairman of Life's Door-Tishkofet

David Cotton, MA, MDiv

Manager, Pastoral Care, Jersey Shore University Medical Center

Marvin Omar Delgado-Guay, MD

Assistant Professor of Medicine, Department of Palliative Care and Rehabilitation Medicine, University of Texas M.D. Anderson Cancer Center

Liliana De Lima, MHA

Executive Director, International Association for Hospice & Palliative Care

Susan Donham, PBCC

Assistant Program Manager – Chaplain, the George Washington Institute for Spirituality and Health (GWish)

Stacy Doumas, MD

Director of Education, Department of Psychiatry, Jersey Shore University Medical Center
Clinical Assistant Professor of Psychiatry, Rutgers Robert Wood Johnson Medical School

Laura B. Dunn, MD

Professor, Department of Psychiatry, Gloria Hubner Endowed Chair in Psycho-Oncology
Director of Psycho-Oncology, UCSF Helen Diller Family Comprehensive Cancer Center

Chaplain Bruce Feldstein, MD

Founder and Director, The Jewish Chaplaincy
Adjunct Clinical Professor at Stanford University School of Medicine in the Division of Family Medicine

Betty Ferrell, PhD, RN, MA, FAAN, FPCN, CHPN

Professor and Director, Nursing Research and Education, City of Hope

The Rev. David Fleenor, BCC, ACPE Supervisor

Senior Director, Chaplaincy Services and Clinical Education, HealthCare Chaplaincy Network

George Fitchett, DMin, PhD, BCC

Professor and Director of Research, Department of Religion, Health and Human Values, Rush University

Rabbi H. Rafael Goldstein, DMin, BCC

Chief Chaplain, Mount Sinai Health System
Assistant Professor, Department of Psychiatry, Icahn School of Medicine at Mount Sinai

The Rev. George Grant, PhD, ACPE Supervisor

Executive Director, Spiritual Health at Emory Healthcare

Marita Grudzen, MHA

Deputy Director, Stanford Geriatric Education Center
Member, Clinical Pastoral Education Professional Advisory Group

The Rev. Eric J. Hall, MDiv, MA

President and Chief Executive Officer, HealthCare Chaplaincy Network

The Rev. George Handzo, MA, BCC, CSSBB

Director, Health Services, Research and Quality, HealthCare Chaplaincy Network

Trace Haythorn, PhD

Executive Director, Association for Clinical Pastoral Education, Inc.

The Rev Jakob Hero, MDiv, MA

Palliative Care Chaplain Fellow, Tampa General Hospital

The Rev. Denise Hess, MA, MDiv, BCC-HPCC, MFTI

Palliative Care Chaplain, Providence Little Company of Mary Medical Center

Fay Hlubocky, PhD, MA

Department of Medicine, University of Chicago

The Rev. Will Hocker, MDiv, MSW, BCC

Pediatric Staff Chaplain serving UCSF Benioff Children's Hospital San Francisco

Jennifer James, MSW, MSSP

Doctoral Student in Sociology at UCSF

Allison Kestenbaum, MA, MPA, BCC

ACPE Supervisor, Center for Pastoral Education, Jewish Theological Seminary

CONFERENCE FACULTY

Glen Komatsu, MD

Chief Medical Officer, Providence TrinityCare Hospice, Medical Director, Doak Center for Palliative Care

David S. Kountz, MD, MBA, FACP

Senior Vice President, Medical and Academic Affairs, Jersey Shore University Medical Center
Professor of Medicine and Associate Dean, Robert Wood Johnson Medical School

Timothy James Ledbetter, DMin, BCC

Director of Community Outreach, The Chaplaincy, Richland

Sermisak Lolak, MD

Associate Professor of Psychiatry; Director of Inpatient Psychiatric Consultation-Liaison Service at George Washington Medical Faculty Associates

Deborah B. Marin, MD

Director, Department of Spiritual Care and Education, Mount Sinai Health System

Helen B. McNeal, BBA

Executive Director, Institute for Palliative Care at California State University San Marcos

Keith G. Meador, MD, ThM, MPH

Professor of Psychiatry and Health Policy; Director of the Center for Biomedical Ethics and Society, Vanderbilt University

The Rev. Paul Nash, MA, MA

Senior Chaplain, Birmingham Children's Hospital, UK

Jason A. Nieuwsma, PhD

Assistant Professor in Psychiatry and Behavioral Sciences, Duke University

Sheila O'Mara, MDiv

Chaplain Consultant at VA Mental Health & Chaplaincy/Retired Navy Chaplain

Brendon Ozawa-de Silva, DPhil, MTS

Associate Professor of Psychology, Life University, Research Fellow, Emory-Tibet Partnership

Amy M. Pastva, PT, MA, PhD

Assistant Professor, DPT Division, Duke University

The Rev. Brenda Presha, MDiv, BCC, CT

Staff Chaplain, NICU, Children's Healthcare of Atlanta

Blasé Polite, MD, MPP

Assistant Professor, Department of Medicine, University of Chicago

Christina M. Puchalski, MD, FACP

Founder and Director, the George Washington Institute for Spirituality and Health (GWish)

Myra Rolfes, MN, BSN, RNC-NIC

Staff Nurse, Clinical Leader, NICU, Children's Healthcare of Atlanta

The Rev. Amy Santamaria, MDiv

Palliative Care Chaplain, Tampa General Hospital

Vanshdeep Sharma, MD

Medical Director, Department of Spiritual Care and Education, Mount Sinai Health System

The Rev. Christina Shu, MDiv

Lead Interfaith Chaplain, Cedars-Sinai Medical Center

Karen E. Steinhauser, PhD

Health Specialist, Center for Health Services Research in Primary Care, VA Medical Center

The Rev. Amy Strano, MDiv

Manager, Programs and Services, HealthCare Chaplaincy Network

The Rev. John Swinton, BD, PhD, RMN, RNMD

Professor in Practical Theology and Pastoral Care, University of Aberdeen, Scotland

Howard Tuch, MD

Director of Palliative Care, Tampa General Hospital

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To receive a discounted conference rate (\$159/night), please make your hotel reservations before March 20, 2015. This rate will be honored for hotel stays between April 16 and April 25. Please note that all rooms are subject to applicable state and local taxes. Self-parking is \$16 and valet parking, \$20 per day.

Travel directions to The B Resort and Spa are available at the hotel's website:
www.bhotelsandresorts.com.

CONFERENCE REGISTRATION

Register online at

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Payment options: credit card, check or invoice

“Early Bird” rate through March 20, 2015:

\$275 (individual) or \$225 (for two or more attendees from one institution)

Rate after March 20, 2015:

\$375 (individual) or \$325 (for two or more attendees from one institution)

Virtual Conference/Webcast Fee

\$995 per site

As part of our effort to accelerate the pace of spiritual care in healthcare, HCCN will be transmitting a live webcast of our second annual conference, Caring for the Human Spirit®: Integrating Spiritual Care in Healthcare, April 20-22, 2015. The real-time broadcast will include keynote and plenary presentations, as well as workshops and Intensives. The broadcast is available in English.

The webcasts provides an excellent opportunity to engage entire staff or multiple members of an organization who might not otherwise be able to attend, and facilitates the sharing and disseminating of knowledge while minimizing costs and travel time.

INFORMATION

MOBILE APP

For complete access to all conference activities and speakers, don't forget to download our conference app—at www.healthcarechaplaincy.org/conference. It will give you access to:

- **Information:** link to event information and speaker profiles; receive notifications and location information for all your sessions
- **Communications:** message other participants directly and share contact and event information, photos, comments, etc.
- **Social Media:** follow all conference activity on the event feed. Post and hashtag (#HCCNcon) photos and comments on Twitter @MeaningComfort, and project them onto the SocialWall. Use LinkedIn to log onto the app, and your LinkedIn profile and photo will automatically be populated, and existing connections added to your contacts. And don't forget to like us on Facebook www.facebook.com/healthcarechaplaincy
- **Interactive Polling:** tell us what you're thinking during sessions and see what your colleagues are saying with real-time polls and results
- **Maps:** always know where you are and where you want to go; receive directions to your next session, zoom in on your location, and tap on pins for sessions and exhibits, etc.

REFUND POLICY FOR CANCELLATIONS

HCCN will refund in full, all cancellations on or before April 6, 2015, less an administrative fee of \$75. Refunds will not be remitted after this date. Substitutions are welcome. Cancellations and substitution requests must be submitted in writing, via fax (212-758-9959) or email at events@healthcarechaplaincy.org. Please allow 30 to 60 days for processing. Refund requests for registrations paid by check must be accompanied by a W-9 from the institution where the check was drawn. Cancellation of hotel reservations is the responsibility of the registrant.

CREDIT DESIGNATION

Physician Continuing Medical Education (CME) Accreditation Pending
Nursing Accreditation Pending
Social Work Accreditation Pending

POSTER SESSIONS

Posters are being solicited to showcase spiritual care in healthcare solutions. Please send submissions to Sandra Jamison: sjamison@healthcarechaplaincy.org, and include:

- Title
- Issue/Challenge
- Action Taken
- Outcomes/Data
- Institution
- Contact Information

Participants will have an opportunity to share their work during a poster reception.

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For more information please contact **Michelle Nicholas**,
mnicholas@healthcarechaplaincy.org or 212-644-1111 x135.