



 our ref



complaint form

Please use this form to tell us about your complaint – so we can see if we’re able to help you.

If you’re not sure about anything – or have difficulties filling in this form – just phone us on **0300 123 9 123**.

 Please let us know if you have any practical needs where we could help – for example with information in another format (eg large print, Braille etc) or in a different language.



 You can download this form off our website (www.financial-ombudsman.org.uk) to complete by hand. Or you can fill it in on screen – then print it off and post it back to us.

first, please give us your details

... and the details of anyone complaining with you

first name(s)	<input type="text"/>	title	<input type="text"/>	title	<input type="text"/>
surname	<input type="text"/>				
occupation (if retired, previous occupation)	<input type="text"/>				
date of birth	<input type="text"/>				
address for writing to you (include postcode)	<input type="text"/>				

daytime phone	<input type="text"/>	mobile	<input type="text"/>
home phone	<input type="text"/>	email	<input type="text"/>

if someone is complaining on your behalf (eg a solicitor or relative) please give us their details

their name	<input type="text"/>	relationship to you	<input type="text"/>
address for writing to them (include postcode)	<input type="text"/>		
their daytime phone	<input type="text"/>	fax	<input type="text"/>
their email	<input type="text"/>	ref	<input type="text"/>

if you’re complaining on behalf of a business, charity or trust please fill in these details

its full official name	<input type="text"/>	number of employees*	<input type="text"/>
if a partnership, the number of partners*	<input type="text"/>	its annual turnover, annual income or net asset value (at the time you first complained)*	£ <input type="text"/>

* We may ask you for evidence of this. Please phone us – or look on our website – for information about what types of businesses, charities and trusts can use our service.

