



Fax Cover Sheet

Date: _____

Number of Pages (including this one): _____

Please complete the following information and include this fax cover sheet when faxing documents to Apple.

Case Number and/or Repair Number: _____

Product Serial Number(s): _____

Agreement Number(s): _____

Customer Name: _____

(Last Name) (First Name)

Customer Phone Number: _____

Customer Fax Number: _____

Customer Email Address: _____

Description of the exact nature of your request:

- **Please DO NOT fax documentation more than once unless specifically requested to do so by an Apple representative. Duplicated faxes will cause processing delays for all customers.**
- **Faxes should only be sent to 1 of the numbers listed below based on the nature of the request.**

| | Europe | USA & Canada | Asia Pacific |
|--|---------------------|-----------------|-----------------|
| All documentation relating to an iPod | +353-(0)21-428-3916 | +1-916-399-7338 | +61-2-9641-8077 |
| All other Proof of Purchase or Agreement Administration documentation (including agreement cancellation or transfer requests) | +353-(0)21-428-3917 | +1-916 405-3655 | +61-2-9641-8077 |