GEORGE JANSEN

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NETWORK ADMINISTRATION/SECURITY AND TELECOMMUNICATIONS
STRATEGY | LEADERSHIP | PERFORMANCE

Accomplished computer network security, system administrator and network administration professional with experience in combining technical and business solutions to support overall corporate strategic goals. My ability to leverage operations and technology to exceed business objectives has led to my career growth and progression. I am looking to utilize my background in an IT leadership role with an organization that rewards hard work, results, and success.

AREAS OF EXPERTISE

- Network Administration
- Disaster Recovery
- IT Leadership
- Develop Technical Standards

- IT System Administration
- Systems Security
- Training and Development
- Team Leadership

- Facilities Control Support
- IT Resource Planning
- Cross-Functional Training
- System Configuration

Clearance: TS/SCI

PROFESSIONAL EXPERIENCE

LOCKHEED MARTIN, WASHINGTON, DC   2011–PRESENT
SENIOR SYSTEM ENGINEER

- Multimedia Message Manager Senior System Engineer responsible for daily operations of Communications Support Processors, 3 multi-functional Secure Gateway systems and Multimedia Message Manager System components to include Smart.Next, Decision Agent, Certification Authority, Directory System Agent, Domain and system services.
- Focal point on all system administration matters pertaining to Multimedia Message Manager in the Northeast Continental region.
- Provide technical messaging expertise to Defense Intelligence Agency (DIA), Special Intelligence Communications (SPINTCOMM), Department of Defense Intelligence Information Systems (DODiis) communities.
- Manage and provide Tier 2 operations support for workstations and servers utilizing Solaris/LINUX versions 8, 9 and 10.
- Monitors performance and provides troubleshooting for system hardware and software.
- Manages Performance installations, upgrades, maintenance and security scans.
- Ensures successful replication between various servers in different locations.
- Responsible for complete backup and restoral of organizational systems to the most recent information.
- Oversee the monitoring of server audit logs and event notices.
- Develop operational processes and procedures while providing on-site system training for users and administrators.
- Lead investigations of security violations and breaches and recommended solutions.
- Responded to customer queries.

US NAVY, NORFOLK, VA   2010 - 2011
NETWORK OPERATIONS MANAGER

- Supervised 40 personnel in telecommunications, network operations, planning and execution of services from the Continental United States to the Arabian Gulf.
- Supervised the execution and transfer of information with state-of-the-art multi-media technology such as fiber optics, digital microwave and commercial/Department of Defense owned satellites globally.
- Trained planned and coordinated assignments for SATCOM operations that included ADNS, CBSP, CWSP, DSCS, CUDIXS and FSM.
- Managed 15 shipyard and commercial vendors ensuring 100 percent unit connectivity.

PROFESSIONAL EXPERIENCE – CONTINUED

- Generated 50 directives, instructions and general correspondence that directly impacted OEF/OIF operations communication support.
- Mentored 150 personnel in policy and procedures, significantly increasing the number of qualified personnel by 100%.
- Detailed knowledge of DOD Information Assurance (DITSCAP/DIACAP) and system security requirements.
- Handled project tasks related to budget preparation and balancing with outstanding success.
- Assisted in the development of plans, policies, and procedures. s

US NAVY, NORFOLK, VA   2007 - 2010
INFORMATION SYSTEMS TECHNICIAN/NETWORK SECURITY VULNERABILITY TECHNICIAN
- Supervised 72 personnel in operations, maintenance and Information Management of Navy Enterprise Networks.
- Automated Data Processing Systems Manager, supervised and trained junior personnel in maintenance and administration while ensuring 100% reliability of all ADP assets allowing Communications division ability to provide superb customer service and flawless delivery of required voice, data and video communications.
- Flawlessly Managed ships 54 unclassified workstations and four servers ensuring shipboard uniform Automated Data Processing System integrity during critical periods of USS NASSAU Mediterranean Deployments.
- Successfully planned and coordinated mandatory DOD Information Assurance Awareness training for 1,500 Military personnel attaining 100 percent completion and compliance.
- Preformed and initiated corrective action of network security variability using "Eeye" Retina network scan software.
- Maintained user accounts, file system security, printing, backup and recovery and remote access troubleshooting with special emphasis on MICROSOFT Win2000, 2003, Exchange Services, CISCO routers and VOIP.
- Installed, analyzed, managed and optimized Local Area Network performance for various networking protocols, routing technology and network topologies to include TCP/IP, VLANS, Internet (HTTP, HTTPS, FTP, TELNET, SMTP) various gateways and routing protocols and smart switches.
- Supervised the processing and distribution of record message traffic while utilizing DMS, NAVMACS, DPVS, JWICS, BF EMAIL, BGIXS, CENTRIXS, News Stand and News Dealer.
- Managed all aspects of the Electronic Key Management System (EKMS) to include handling and accountability of cryptographic equipment and keying material.
- Utilized EKMS for down/up loading electronic keying material for STE to STE transfers.
- Accountable for over 3000 Cryptographic lines items and the support of 23 local elements resulting in ze Scheduled classified support for 25 locally attached units and the entire battle group including 15 deployed ships during Operation Iraqi Freedom resulting in a saving of well over $300,000.
- Trained COMSEC Local Elements on proper storage, handling, destroying, inventorying and transporting of classified COMSEC material
- Maintained account registration, equipment inventories, clearance levels, appointment certificates and all required Local Element submissions.

US NAVY, NORFOLK, VA   2005 - 2007
INFORMATION SYSTEM ADMINISTRATOR
- Supervised 135 personnel in the design, implementation and monitoring of microcomputer end-to-end networks, network integration and computer based Video Teleconference Systems.
- Increased USS ENTERPRISE'S operational proficiency and overall C4I mission readiness.
- Set policies and procedures for Life Cycle Management for 600 network computers, servers all associated network equipment and peripherals.
- Monitored and implemented Automated Information System (AIS) and IAVA security updates, patches and hot fixes.
- NTCSS II Administrator maintained an impeccable record of system maintenance and administration for over one year.

PROFESSIONAL EXPERIENCE – CONTINUED

- Generated intelligence assessment of current events based on sophisticated collection, research and analysis of classified and unclassified open source information.
- Collected data using a combination of standard intelligence methods and business processes.
- Conducted daily briefs to command level military and primary staff personnel.
- Expert Command Managed Equal Opportunity (CMEO) Manager responsible for enforcement of EO policies, EEO coordination, conflict management and resolutions, investigations and reporting.
- Supervised six personnel in day to day operations for 40 DMS Strategic and Tactical components resulting in 100% customer satisfaction.

US NAVY, NAPLES, ITALY   2002 - 2005
INFORMATION SYSTEM ADMINISTRATOR/HELP DESK MANAGER
- Managed 24 hour help desk utilizing Remedy and HP OpenView for a Wide Area Networking spanning 6 clinics in a 1,600 mile geographical area.
- Administration of high frequency and satellite communications.
- Organized, evaluated and managed a department that included software, databases, hardware, decision support systems and project management in support of Naval Medicine Europe.
- Telecommunications Project Manager responsible for all landline and cellular systems to include initial contract setup, purchases, installation and all required preventive and corrective maintenance.
- Instated first Naval Hospital Naples' classified network, giving command level management the ability to provide real time clinical services to troops during classified events and operations.
- Ensure 64 Strategic Defense Messaging Systems and Tactical Messaging components were operational with zero outages.
- BCO responsible for preventive and corrective maintenance, billing and payment processes, assignments and proper tracking for over 500 landline and 100 cellular phones.
- Supervised 16 personnel in day to day networking and messaging operations resulting in 100% customer satisfaction.

EDUCATION & TRAINING

B.S., Business Administration, Technology Management, George Washington University, July 2012

A.S., Business Administration, Howard University, 2007

Comptia Security+ Certification