

SERVICE AND MAINTENANCE



Protect Your Investment with a Maintenance Plan that Meets Your Needs

Since 1985, Presentation Products has built a reputation not only through designing and installing cutting edge audiovisual solutions - but ensuring that these systems continue to perform consistently and reliably. Our preventative maintenance plans will minimize downtime and lengthen the lifespan of your system. In return, you save both time and money. With our proactive approach to system maintenance, you can breathe easy knowing that PPI has your audiovisual investment covered.

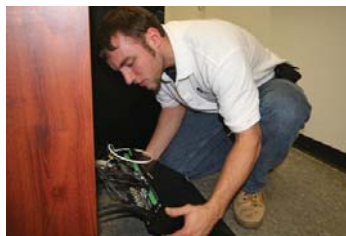
PLAN BENEFITS

- System Reliability**
- Increased Lifespan**
- Dedicated Technical Support Team**
- Expedited Response**
- Annual Inspections**
- System Monitoring Services**

CLIENTS

Central Park Hotel
ETSY
Fortress Investment Group
Grace Church School
Greek American Institute of NY
Hostos Community College
Instituto Cervantes de NY
John A. Coleman Schools
Li & Fung USA
Long Island University
Manhattan HS for Girls
NYC Housing Authority
NY Presbyterian Hospital
Port Authority fo NY & NJ
Queens College
School of Visual Arts
St. John's University
Trevor Day School
United Cerebral Palsy
University of Bridgeport
Viacom
West End Day School
Yeshiva University

SERVICE OPTIONS



PRIORITY SERVICE

Standard Service Hours
(M-F 8AM-6PM, No Minimum)

Response Time: Next Business Day (call in by 2PM)

Expiration: One Year

Rates: Included in Plan (Standard Service Hours)

PRE-PAY HOURS

Standard Service Hours
(M-F 8AM-6PM, 2-hr minimum)

Response Time: Next Business Day (call in by 2PM)

Expiration: One Year

Rates: Included in Plan (Standard Service Hours)

PER CALL SERVICE

Standard Service Hours
(M-F 8AM-6PM, 2-hr minimum)

Response Time: Next Available

Service by Request Only

Hourly Rates: Variable (Labor Type)

MANUFACTURERS



DYNASIGN®



WHAT OUR CLIENTS ARE SAYING

"Thank you for providing us with outstanding technical and customer service. Your team is very understanding, courteous and persistent"

- YAI National Institute

"Very professional, prompt, knowledgeable, and fantastic."

- Columbia University

CONTACT

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